# Who to call

## Main Switchboard

519-822-4310 or call toll-free across Canada: 866-871-9868

## Missed papers and subscriptions

If you haven't received your newspaper by 5 p.m. daily and 9 a.m. Saturday please call Circulation at 519-822-7771 Circulation Fax 519-822-7459

#### Phone hours:

Monday-Friday: 8:30 a.m. to 6 p.m. Saturday: 7 a.m. to 1 p.m. Leave a message after hours.

#### How much (Single copy) Monday to Friday

Monday to Friday 75	¢		
Saturday \$1.2	5		
(Carrier home delivery)			
Monthly by carrier \$15.6	6		
1 Year (Prepaid) \$173.1	2		

6 Months (Prepaid) ..... \$90.41 3 Months (Prepaid) ..... \$45.20 \*Easy Pay ...... \$14.32 \*Debited to your bank account or credit card monthly! (tubes are available if no mail box)

(Convenient motor delivery) 1 Year (Prepaid) ...... \$188.37 \*Easy Pay ...... \$15 MONTHLY **ALL PRICES INCLUDE GST** 

# Breaking news

Newsroom: **519-823-6060** 

Who we are:

Managing Editor: Phil Andrews 823-6050 City Editor: Brian Williams 823-6051

Other info:

**Editorial** Fax:767-1681 Photo reprints: 823-6005 **Editorial Email:** editor@guelphmercury.com Website: www.guelphmercury.com

### Advertising

Advertising dept.: 519-822-4310 **Advertising:** Sally Sarachman 823-6010 **Advertising Fax:** 822-4272 Classified: 822-8690 Classified Fax: 822-1338 Circulation: Peter Hill 823-6035 Pre-Press: 823-6025 Production: 823-6025 **Administration Fax:** 

## Administration

General Manager: David Kilgour 823-6040 dkilgour@guelphmercury.com

### **Getting it right Our accuracy pledge**

Nothing is more important to us than accuracy. We always strive to ensure the information we provide is factual and

correct. But sometimes we make mistakes, and when we do, we will correct them promptly and prominently. If you see a factual error, please contact the newsroom at 519-823-6060 or by email at editor@guelphmercury.com.

# **Lottery results**

Yesterday's unofficial winning numbers: Pick 3:921 Pick 4:1178.

**Poker:** 6D, 10D, AC, KD, 8D Keno: 7, 10, 11, 15, 17, 18, 21, 26, 28, 29 39, 43, 44, 45, 48, 59, 60, 66, 69, 70 Encore: 9388349

# **Ontario Press Council**

The council considers specific, unsatisfied complaints about the conduct of the press.

#### Complaints should go to: • The Ontario Press Council

- 2 Carlton St., Suite 1706 Toronto, Ont., M5B 1J3
- · info@ontpress.com • fax 416-340-8724

# Guelph Mercury The gift of saying thank you

hank you' is one of the most important phrases in the English lan-

To let a favour, hospitality or a gift go unacknowledged is both selfish and crude. But it is not just saying thank you that matters. it is how one does it. Timing is everything and with manners, they cannot be too early or too

While today it is perfectly acceptable to send thanks for an informal supper in a text message or email, it is also important to ensure that the message does not get lost in its medium.

One should never resort to abbreviations that require teenage interpretation. A text that says, "thx it woz gr8" is inappropriate. A message saying: "Thank you so much for supper last night — everyone had fun and the dessert was to die for" is far more suitable. I still consider letters essential in return

for a present or a larger gesture. Writing promptly is also important; unlike revenge, appreciation is most certainly not best served cold. Even wedding presents are often not even

acknowledged, let alone recognized impor-

tant enough to send a thank you card through the post. Rudeness abounds at every turn. Every



**MELODY WREN** community editorial board

age group is barely tolerable some days. Raised by British parents, I must admit to being a stickler for good manners. When raised with it, they are not seen as an extra step but just how it is. It takes little effort to be polite, in personal and business life. Apparently an opinion of a person is formed within the first 30 seconds of meeting them. So, why not make it a positive and well-mannered one.

Without manners one seems uneducated and disrespectful. Little gestures go a long

Is it popular culture or is it entitlement? Do youth need to be more polite or do we need to get with it. It is never too old-fashioned to be courteous. Opening doors for the elderly, giving up a seat on the bus, giving a hand to someone with a heavy load, or when you see a frantic young mom with her hands full, struggling to find a quarter for the grocery cart, a simple

gesture is to hand her one.

We are the instant gratification society and think we have no time for manners. Society in general is in a hurry, hurry, hurry state.

Adolescents have a sense of entitlement and don't feel the need to thank people. If one was brought up after the war, parents were delighted to bestow on their children what they couldn't have. So, we were brought up with strong work ethics and the reminder that we could have more than our parents had. Unfortunately what trickled down to our children is 'you can have anything you want,' even the pony.

Gratitude should always be kept in proportion to the act in question. An invitation to pop over for a cup of tea being followed by your sending a huge bouquet of flowers would seem most odd and perhaps alarming. Your invitation is possibly reciprocated, which could set off a thank you chain.

Expressions of today that weren't formed before 10 years ago are 'who cares' or 'what-

I care and most people do. Lend a hand, open a door, thank a person, pay it forward

Melody Wren is a member of the Guelph Mercury Community Editorial Board.



Clairfield Commons 5 Clair Road West 519.763.7383

Dr. Patrick Quaid & Dr. Daniela Bugescu, Optometrists

SUNDAY



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26/20

ALMANAC Normal High Normal Low Record High 27.2°/1970 Record Low -1.7°/1974 Precipitation

Today's Normals 4.9mm			
CANADA	Today		
Calgary	m.sunny	1	
Charlottetn	showers	20	
Edmonton	sunny	1	
Fredericton	showers	24	
Halifax	p.cloudy	24	
Iqaluit	p.cloudy		
Montreal	showers	2	
Ottawa	showers	1	
Quebec C.	p.cloudy	2	
Regina	showers		
Sackatoon	n cloudy		

St John's

p.cloudv

14/11

San Juan

H: 21 H: 26 Toronto tstorms 20/9 2/0 Vancouver sunny 16/11 16/10 Victoria sunny Whitehorse p.cloudy 10/0 4/10 Winnipeg 1/12 Yellowknife p.cloudy 7/2 RESORTS Tomorrow 20/8 Acapulco tstorms 33/25 p.sunny 31/25 9/5 Bermuda 26/24 9/2 Havana tstorms 33/23

**Tomorrow** 

# **FRIDAY**

Showers L: 13

World

Beijing

Brussels

Amsterdam

Hong Kong

Honolulu

Jerusalem

Las Vegas

Los Angeles

Kiev

Lisbon

London

tshowers 29/27

cloudy

sunny

p.cloudy

cloudy

tstorms

p.cloudy

p.cloudy

p.cloudy

p.cloudy

. cloudy

sunny

sunny

SATURDAY



21/10

23/14

30/27

30/23

32/17

13/8

32/18

23/18

22/14

18/15

Partly cloudy Tomorrow Madrid 22/12 Mexico 24/14 Miami

Paris

Rome

Seoul

Sydney

Tel Aviv

Tokyo

p.sunny 23/17 tstorms 21/11 tstorms 30/26 Moscow p.cloudy 25/24 cloudy 26/17 p.cloudy 25/17 sunny 22/15 Singapore tstorms 32/27 cloudy Stockholm 15/8

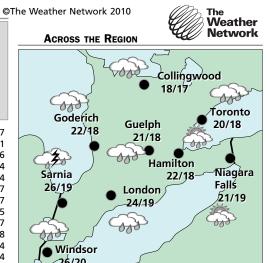
cloudy

p.cloudy

19/14

32/24

25/20





who needs you.